



# BT Engage Meeting Manager

The easy-to-use video conferencing solution for all users

BT Engage Meeting Manager (BT Engage) is BT Conferencing's web-based application that gives you the flexibility and convenience to schedule, launch, monitor, and control video conferences from your desktop computer. Designed with the non-technical user in mind, BT Engage is an easy to use application that prevents resource conflicts and ensures that each video conference has the desired features available during the call.

## Save time and money

BT Engage provides a web-based solution that requires no hardware or software to install and maintain. The system increases efficiency through automation of your most common calls and centralises room and video reservations into one database to prevent over-bookings and errors. BT Engage puts scheduling into the hands of the end-user, allowing the video conferencing administrator to focus on more technical aspects of the job.

## Increase reliability

BT Engage lays the foundation for disaster recovery and overflow protection. We store customer site data within our Onward database, so we can quickly load a call to a BT Conferencing Multipoint Conferencing Unit (MCU) in the case of an emergency or in the case of resource constraints. Our system allows for bridge pooling for overflow, so your conference can seamlessly move from a primary on-premise MCU to a secondary on-premise MCU. BT Conferencing offers consultation as a supplement to BT Engage to help you make the most of your assets.

## Prove superior value

With BT Engage, you can maximise utilisation of your video conferencing investment through well-informed decisions. Run site directory reports, conference activity reports, Daily Video Schedule reports, and MCU Utilisation reports to show how your equipment is being used to its full potential.

## Use BT Engage to:

- Schedule and launch full-service and self-service automated calls
- Track endpoint information
- Analyse system utilisation
- Evaluate trouble tickets
- Administer site and user data
- Track system health with Remote Equipment Monitoring (REM)
- Access online reporting
- Provide disaster and overflow protection



## Visit us online:



 [www.btconferencing.com](http://www.btconferencing.com)

## For more information please contact:

### Asia-Pacific Helpdesk:

-  Australia: 1800 234 799 or +61 (0)2 9231 1130
-  Hong Kong: + 852 2312 9999
-  India: 000800 4401782
-  Japan: 0120 363 877
-  Malaysia: + 60 (0)3 7712 4597
-  Singapore: + 65 6295 6237
-  South Korea: + 82 (0)2 3483 1171
-  Taiwan: + 886 2 2162 6528
-  Email: [asia.conferencing@bt.com](mailto:asia.conferencing@bt.com)




### Europe, Middle East and Africa Helpdesk:

-  International: + 44 (0) 207 298 4225
-  Email: [emea.conferencing@bt.com](mailto:emea.conferencing@bt.com)

### UK Helpdesk:

-  UK Freephone: 0 800 61 62 62
-  International: + 44 207 298 4055
-  Email: [conferencing.customer.svc@bt.com](mailto:conferencing.customer.svc@bt.com)

### US Helpdesk:

-  US Toll Free: 1 866 266 8777
-  International: + 1 617 801 6600
-  Email: [conferencingsales@btci.com](mailto:conferencingsales@btci.com)

### Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2011.  
Registered office: 81 Newgate Street, London EC1A 7AJ.  
Registered in England No: 1800000.

Regional offices  
Americas: 150 Newport Avenue Extension, Quincy, MA 02171, USA.  
Asia Pacific: Level 11 BT Tower, 1 Market Street, Sydney NSW 2000, Australia.  
United Kingdom & Europe: 75-77 St. Michael's Street, London W2 1QS, United Kingdom.

Designed by BT Conferencing

